

## QUALITY POLICY STATEMENT

**Welwood Special Projects Limited** aim for the highest standard of building and maintenance within the UK construction industry and aims to achieve sustained, profitable growth by providing services which consistently exceed the needs and expectations of its customers.

The principal aims of company are:

- ✓ To have a real understanding of clients and their business requirements.
- ✓ To strengthen relationships and encourage repeat business with existing clients.
- ✓ To win work not solely on price but through innovation and added value.
- ✓ To continually strive to improve our performance through analysis and continuous improvement of business processes.
- ✓ Maintain a competent and certified workforce to enable a reliable, safe and consistent delivery
- ✓ To engender a positive commitment to quality and create an environment of teamwork and cooperation that enables staff to work effectively.
- ✓ To support staff in their day-to-day work by the accredited management system that links all business activities within the organisation and is documented to meet the requirements of BS EN ISO 9001:2008.

The Directors of the company have specific responsibility for providing the necessary organisation and resources to implement this policy in all aspects of the business – design, construction, plant and support departments.

However, everyone working for **Welwood Special Projects Limited** has a responsibility for ensuring the quality of their work and that of persons under their supervision. These responsibilities will be defined within the company procedures and project management plans.

Signed:   
Managing Director

Date: 09/01/2020  
Expiry Date: 09/04/2021